



10
YEAR LIMITED
WARRANTY

Caring for Staron[®] Solid Surfaces

Congratulations on your Staron® Purchase!

Staron® was created over 20 years ago and is a premium, quality solid surface backed by a 10-Year Warranty for peace of mind. Staron® is a homogeneous and solid mineral-filled technologically advanced acrylic polymer material, that is easy and convenient to care for and maintain. Please follow the simple routines that are outlined in this document to ensure that your Staron® surface performs for many years.

About Austaron Surfaces

Austaron Surfaces are the proud distributors of Staron® Solid Surfaces. Established with an aim to provide quality surfaces and finishes to the Australian market, Austaron's product range is supplied to designers, architects, retailers, builders and also extends to consumers. Our products are used across many industry segments including but not limited to: retail, healthcare, entertainment, food service, office fit-outs and residential. With an industry experienced sales team based in all states of the country, the business works together with project managers and designers on projects from the specification stage, all the way through to delivery of the product. For more information on Austaron Surfaces and our product portfolio, visit: www.austaron.com.au

Caring for Staron®

Prevention Tips

Minor damage that may accidentally occur is most often repairable by a Staron® certified fabricator/installer or repair expert. However, be sure to follow these guidelines to prevent damage to your Staron®:

HEAT: Staron® has excellent heat resistant properties compared to other surface materials. However, placing hot pans, as well as some heat-generating appliances such as electric grills, slow cookers or deep-fryers, can damage the surface. Always use a hot pad or a trivet with rubber feet to protect Staron®. Avoid subjecting Staron® to extreme hot temperatures over 80 degrees celcius.

CHEMICALS: Staron® is used in many chemical laboratories and performs exceptionally well. However, exposing Staron® to strong chemicals such as paint removers, acetone nail polish remover, and oven cleaners may cause damage to the finish of the surface. Surfaces exposed to these chemicals should be promptly flushed with water; contact may cause spots that may require extensive repairs. Remove nail polish with a non-acetone based nail polish remover and flush with water. Accidental chemical damage may be repaired by a certified fabricator.

SCRATCHES: Although scratches can be removed from a Staron® surface, you should never cut or chop directly on the surface, it is beneficial to use a cutting/chopping board. Do not drag crockery or other sharp objects across the surface.

FRACTURES: Staron® is joined in an inconspicuous manner, as such we recommend that you do not stand on Staron® or drop heavy objects on the surface. Fractures can be repaired on a Staron® surface, however, prevention and care of the surface is always preferable.

NOTE: Staron® has a rejuvenating nature when appropriate cleaning practices are followed. Therefore, gloss reduction or minor scratching on solid surfaces can occur over time, this is not a manufacturing defect but is considered normal wear and tear.

However, the countertop can be re-sanded and refinished periodically, if you decide to have this service, you will be charged the standard hourly service rate. If your Staron® product is accidentally nicked or deeply scratched, please contact your retailer/dealer or Staron® certified fabricator/installer for advice about the most effective method of repair. Most repairs are relatively quick and simple when performed by an experienced professional (service charge may apply). For more detailed information, please contact your Staron® representative or visit us at www.staron.com.au

Use of certain names in this document is intended only to show a type of cleaning product. This does not constitute an endorsement or support for that product. Nor does the exclusion of any certain name product imply its insufficiency.



General Cleaning

General cleaning of your Staron® Solid Surfaces can be done by wiping the surface with a damp cloth or sponge, then drying with a soft cloth or paper towels to prevent spotting; especially in areas with hard water.



Deep Clean: Staron® Finish and colour suitability

There are over 80 colours available in Staron® and each colour can be finished with different sheen levels. Your Staron® certified fabricator/installer should advise you the appropriate cleaning method from the following pages.



Deep Clean: Matt Finish

MATT FINISH is a standard option finish delivered by your certified fabricator/installer. It is a low or no-sheen finish and is recommended in all high-use areas. It is also a suitable finish for applications that have bright lighting as it reduces light reflection.

- Scrub in a small, even circular motion with a wet sponge and an abrasive cleanser such as JIFF®, GUMPTION® or BAKING SODA. Darker colors tend to require more attention than lighter colors.



Deep Clean: Satin Finish

SATIN FINISH is the most common standard finish delivered by your certified fabricator/installer. It has a slightly higher sheen than a matt finish.

- Lightly scrub surface in a small, even circular motion with a wet sponge and an abrasive cleanser such as JIFF®, GUMPTION® or BAKING SODA over stain or scratch. Non scratching SCOTCH-BRITE® pads are suitable for light colours, but darker colors will require more careful cleaning with a soft sponge. Scrubbing too aggressively in one area may actually reduce the gloss level.



Deep Clean: Gloss Finish

GLOSS FINISH is a higher and reflective sheen that requires additional care and maintenance than the other finishes. It is important to note that a gloss finish, especially on a dark colour, will require more care than a matt/satin finish. Therefore, be sure **not** to apply the same method or process recommended for a matt/satin finish when caring for a gloss finish. Repeat the procedure shown below - If stain persists, contact your certified fabricator/installer for assistance. **DO NOT USE ABRASIVE CLEANSERS OR PADS** OF ANY TYPE ON A GLOSS FINISH; PLEASE CONTACT YOUR STARON® RETAILER/DEALER FOR MORE INFORMATION.

- Spray a non-abrasive product such as ammonia based cleaner [e.g Windex] over stain, then clean in a small circular motion with a damp sponge. Darker colours tend to require more attention than lighter colours. Scrubbing too aggressively may actually reduce the gloss level. **DO NOT** use abrasive cleansers, pads or steel wool.
- After completing the above procedure, rinse with clear water and wipe dry with a soft cloth or paper towels to prevent spotting. To enhance the visual colour clarity and hide minor scuffs, a non silicone based cutting compound can be used. Never use citrus or silicone based sprays or polishes as the residue left behind gives the appearance that the surface is scratched.

DO NOT attempt to repair deep scratches, chips or burns, in this circumstance please contact a certified Staron® fabricator/installer.



Caring for Sinks & Bowls

Preventing Damage

Staron® sinks and bowls are highly durable, however, be sure to follow these guidelines:

- Allow heated cookware to cool before placing in sink.
- Always run cold water when pouring boiled water or hot liquids into sink.
- Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover (acetone) or drain, stove and toilet cleaning products. If the chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury.
- Avoid dropping heavy or sharp objects on the surface.



Cleaning Sinks & Bowls

Everyday Care and Basic Stains

Clean regularly with a mild detergent such as those used for hand dishwashing.

Deep Clean

Apply a mild abrasives cleanser such as JIFF®, GUMPTION® or BAKING SODA on the area and buff in a circular, even motion with a green SCOTCH-BRITE® pad. Buff over the entire sink to blend the finish and then rinse.

Disinfecting

To keep sinks bright and clean, occasionally apply liquid bleach and water using the following steps.

- Fill sink 1/4 full with water and add 1 to 2 cups of bleach. Eucalyptus oil can be used as an alternative to bleach.
- Carefully (without splashing) scrub the entire surface with a green SCOTCH-BRITE® pad and sponge.
- Allow to stand for 15 minutes. Then, drain and rinse.



Repair Material / Cutting Board

It is a Staron® requirement that all Staron® fabricators supply all projects with suitable sized repair material from your installation that is colour matched to your surface. This material is required to be fixed to the back of your drawers, so that it can be used in the unlikely event that your surface has accidental damage. Please insist that this is provided to you at the time of installation as per the Staron® warranty requirements.

Many installers may also provide you with a matching cutting board to protect your benchtop. Feel free to discuss this option with your fabricator.



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Specifications	State	Trade
0407 842 700	NSW	0417 417 624
	NSW	0439 446 986
0407 842 037	VIC	0403 287 597
0417 189 121	WA	0417 189 121
0407 617 040	SA	0407 617 040
0414 481 319	QLD	0428 267 685
0439 748 760	NORTH QLD	0439 748 760
0428 267 685	NT	0428 267 685
0448 477 320	HOBART	0401 711 188
0448 477 320	LAUNCESTON	0448 239 424

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